

# Useful Guide to FFCCU Trans-ActLine

866-731-5971

## To Access Your Account

Enter your FFCCU Account Number followed by the #, wait for the prompt and then enter your 4-Digit PIN followed by the #.

At the prompt, press:

- #1 Balance Inquiry
  - 1 Open Share List (lists all share accounts)
  - 2 Open Loan List (lists all loan accounts)
  - 3 Share Balance (enter share ID type)
  - 4 Loan Balance (enter loan ID type)
  - # Previous Menu
  
- #2 History Inquiry
  - 1 Last Deposit
  - 2 Last Payroll Deposit
  - 3 Share History
  - 4 Loan History
  - 5 Deposit History
  - 6 Recent Transaction History
  - # Previous Menu
  
- #3 Withdrawals
  - 1 Share Withdrawals
  - 2 Loan Advance
  - # Previous Menu
  
- #4 Transfers
  - 1 Share to Share
  - 2 Share to Loan
  - 3 Loan to Share
  - # Previous Menu

Continued...



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From front...

- #5 Checking Information
  - 1 Checking Balance
  - 2 Check Number
  - 3 Checking History
  - 4 Check Number Range
  - # Previous Menu
  
- #6 Loan Information
  - 1 Loan Balance
  - 2 Open Loan List
  - 3 Loan Payment Inquiry
  - 4 Loan Payment History
  - 5 Payoff Amount
  - 6 Balance on Specific Date
  - 7 Loan Advance Total
  - 8 Credit Card
    - 1 Credit Card payment
  - # Previous Menu
  
- #7 Additional Options
  - 1 Year to Date Information
  - 2 Change Preference - Access Code
  - 3 Change Account
  - # Previous Menu
  
- #8 Branch Locations & Office Hours
  - 1 Main Office
  - 2 Willoughby Branch
  - 3 Broadview Heights Branch
  - 4 West-side Branch
  - # Previous Menu

